

New Inquiry Routing – Revised: 5/21/2013

Important note: Attempt to avoid having the caller make a second call by transferring the call directly to the proper department or by taking their number and having the proper department call the caller back.

Inquiry Topic:	Direct to:	Phone Ext.
Animal Control	Marty J. or PD	616-2031
Basin Issues	Paul Tumo	659-2725
Building Permits	Mike Hrinoyo	x233
Business		
Available Space	Bob Kark	x235
Complaints	Mike Hrinoyo	x233
Incentive Programs	Bob Kark	x235
Merchant Contact	Bob Kark	x235
New Business	Bob Kark	x235
Census – 2010	B. Lowry via Kathy	x221
City Buildings Maintenance	Mark Harbin	x246
Computers – Internet – Web	Bob Kark	x235
Contractor Issues	Mike Hrinoyo	x233
Developers	Bob Kark	x235
Employee Injury	Mark Harbin	x246
Food Pantry		
Donations - Finances	Mark Adam	x225
Operations	Mark H. – Chuck K.	x246
Green Initiative – energy	Mark Harbin	x246
Historical Preservation	Bob Kark	x235
Housing		
Complaints – Problems	Brian Rancich	x234
Lake-Park	Bob Kark	x235
New Housing	Bob Kark	x235
Looking to Buy	Bob Kark	x235
Industry		
BP	Bob Kark	x235
INEOS (BP Chemicals)	Bob Kark	x235
Whiting Clean Energy	Bob Kark	x235
Insurance Issues	Denise Sejna	x229
Graffiti	Police Dept.	659-2131
Junk Vehicles	Police Dept.	659-2131
Lakefront Development	Bob Kark	x235

Inquiry Topic:	Direct to:	Phone Ext.
Museum (City)	Mark Harbin	x246
Marketing – Ads Requests	Mark H. – Kathy K.	x221
Mayor Youth Advisory Com.	Mark H. – Marty J.	x246
News Media	Mayor	x231
NIPSCO Inspections	Satch Murzyn	793-5174
Parking Complaints	Police Dept.	659-2131
Potholes	Street Dept.	659-1219
Project Construction		
Bids	Bob Kark	x235
Complaints	Mike Hrinoyo	x233
Contractor Requests	Mike Hrinoyo	x233
Property Taxes Problems	Denise Sejna	x229
Property Tax Abatement	Denise Sejna	x229
Purchasing (Pref. Vendors)	Mark Harbin	x246
Redevelopment Commission	Bob Kark	x235
Redev. Matching Asst. Grants	Bob Kark	x235
Safety Committee Issues	Mark Harbin	x246
Scholarship Issues	Denise Sejna	x229
School – Shared Services	Bob Kark	x235
Sewer Issues	Paul Tumo	659-0407
Sidewalk – Curb Issues	Mike Hrinoyo	x233
Special Events		
Festivals	Mark H. – Norb	x221
Parades	Mark H. – Norb	x221
Pierogi Fest	W/R Chamber	659-0292
Street Light Issues	Mark Harbin	x246
Trash – Recycling	Street Dept.	659-1219
Tort – Insurance Claims	Denise Sejna	x229
Traffic Lights	Street Dept. – Police	659-1219
Tree Complaints – Issues	Marty J.	616-2031
Water Issues	Paul Tumo	659-0407
Web Site	Bob Kark	x235
Zoning Issues	Mark Harbin	x246

* For direct access to City Hall extensions, dial 659-7704 then the extension number