

Commercial Buildings

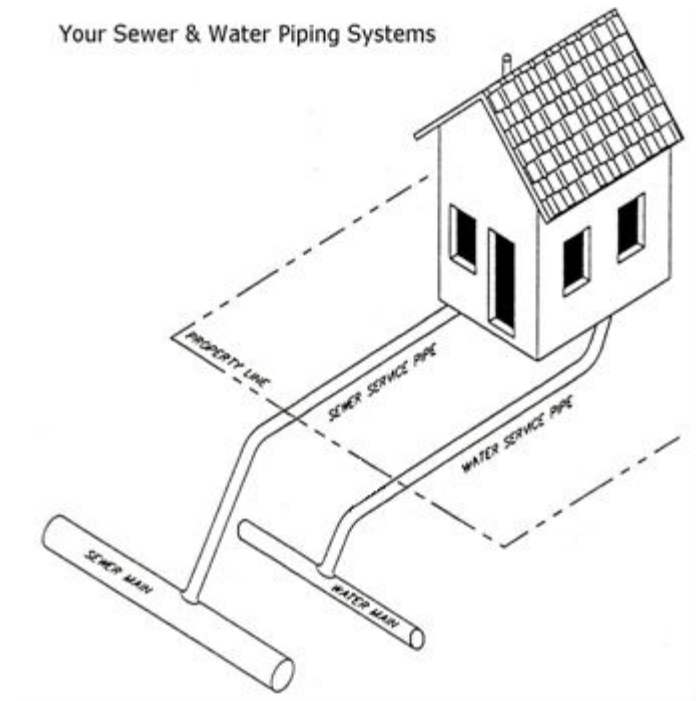
Owners of commercial buildings are responsible for all installations and cleanings of sewer and water service lines for their building. Owners are only responsible for repairs to sewer service lines occurring within the property lines of the building. In regards to water service lines, the owner is generally responsible for repairs and maintenance of the lines from the buffalo box shut-off valve to the building and beyond. In situations where the concrete sidewalk on 119th Street must be removed to repair the water line, the City will repair the sidewalk after the work has been completed at the City's expense. The City of Whiting cannot make a repair on private property.

- The commercial property line is typically the face of the commercial building, but in some rare cases, this may not be true.
- The City owns and maintains control of the water shut-off valve or buffalo box valve at all times. This valve is typically either in the sidewalk or tree lawn.
- The City of Whiting advises the hiring of a professional contractor who is licensed in the City of Whiting to repair or investigate all sewer and water problems. A list of licensed contractors can be obtained from the Clerk-Treasurer's office or by visiting the City's web site at www.whitingindiana.com.
- If a hired professional contractor incurs problems which indicate liability to the City, please contact the Whiting Utilities Director at 659-0407 so a field inspection to verify the problem can be scheduled.
- Instructions for the reimbursement of repairs to a portion of a sewer line that is the responsibility of the City can be found on the Utilities Department page at www.whitingindiana.com.

Additional Information

- The City of Whiting does not provide sewer rodding services and these services are the responsibility of the homeowner.
- Please report all plugged or blocked catch basins (street drains) to the Street Department at 659-1219.
- If you experience a sewer problem during heavy rainfall, please contact the Utilities Director at 659-0407 ASAP.

Sewer and Water Service Line Responsibilities



An informational guide on 'What you need to know.'

City of Whiting



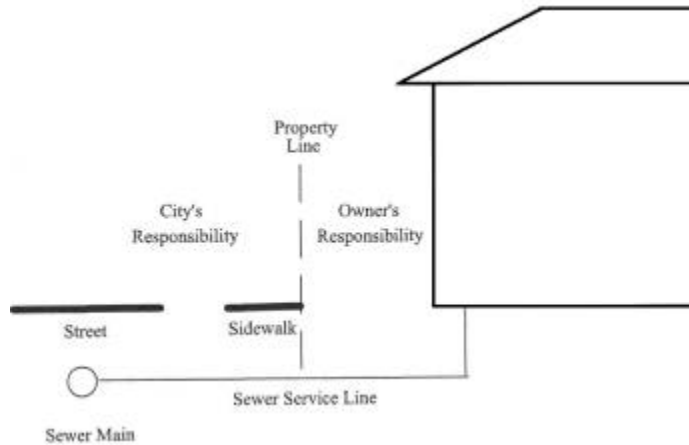
219.659.6200

www.whitingindiana.com

Revised: January 2010

Residential Sewer Service Lines

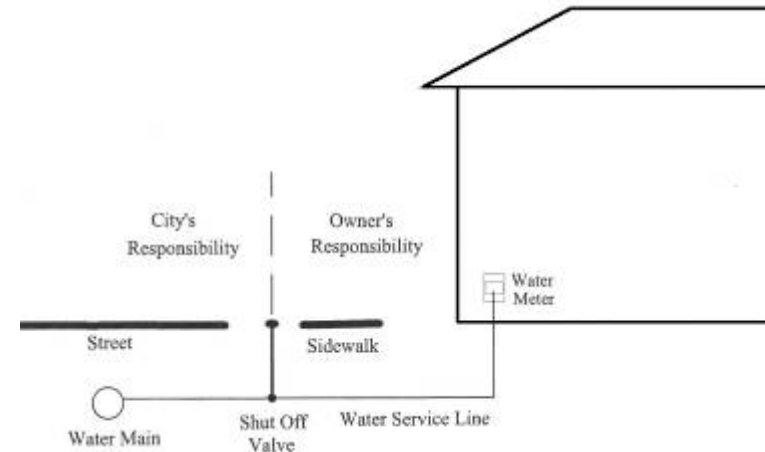
Owners are responsible for the installation and cleaning of the sewer service line from the building to the sewer main in the street. Owners are only responsible for repairs to the outside sewer line from the building to the property line (see drawing for an example). The City of Whiting cannot make a repair on private property.



- The property line is typically the building edge of the sidewalk, but in some cases this may not always be true.
- In situations where the concrete sidewalk must be removed to repair the sewer line, the City will repair the sidewalk after the work has been completed at the City's expense.
- The City of Whiting advises the hiring of a professional contractor who is licensed in the City of Whiting to repair or investigate all sewer problems. A list of licensed contractors can be obtained from the Clerk-Treasurer's office or by visiting the City's web site at www.whitingindiana.com.
- If a hired professional contractor incurs problems which indicate liability to the City, please contact the Utilities Director at 659-0407 so a field inspection to verify the problem can be scheduled.
- Instructions for the reimbursement of repairs to a portion of a sewer line that is the responsibility of the City can be found on the Utilities Department page at www.whitingindiana.com.

Residential Water Service Lines

Owners are responsible for the installation of the water service line from the building to the water main in the street. Owners are only responsible for repairs to the outside water line from the building to the shut-off valve (see drawing for an example). The City of Whiting cannot make a repair on private property.



- The City owns and maintains control of the water meter and water shut-off valve at all times. The shut-off valve is typically either in the sidewalk or tree lawn.
- The owner is responsible for all repairs to water lines that are larger than 2 inches from the building to the water main in the street.
- In situations where the concrete sidewalk must be removed to repair the water line, the City will repair the sidewalk after the work has been completed at the City's expense (2 inches or smaller only).
- The City of Whiting advises the hiring of a professional contractor who is licensed in the City of Whiting to repair or investigate all water problems. A list of licensed contractors can be obtained from the Clerk-Treasurer's office or by visiting the City's web site at www.whitingindiana.com.
- If a hired professional contractor incurs problems which indicate liability to the City, please contact the Utilities Director at 659-0407 so a field inspection to verify the problem can be scheduled.