

WFD FAQ

I have no electricity/power in my house, what do I do?

-Call Nipsco at 1-800-464-7726 for an update on power outages in the area

There is a rotten egg/sewer smell in my basement. What do I do?

-Check any floor drain or basin/sink drain in the area and pour a gallon of clean water in the opening to flush. Call WFD if smell continues.

There is a cat/animal stuck in a tree/garage roof will the WFD rescue?

Unfortunately, the fire department cannot get up in a tree or on top of a roof to rescue any animal

Do you install car seats for children?

-Sorry, the WFD cannot install such devices due to liability issues.

When do I change my smoke/carbon monoxide detector?

-Every 7-10 years is recommended for the actual device and the battery every six months.

Which Hospitals does the WFD transport to?

Saint Catherine in East Chicago and Saint Margaret in Hammond

Can you pick me up at the hospital and bring me home?

Unfortunately, that is not a service we provide.

Will the WFD assist on moving someone from car to house and house to car if needed?

Yes, the WFD will assist on moving an individual in this manner at no cost.